

Dear Steve,

I want to thank you for a "Job Well Done". I was very impressed with you and your crew's workmanship and your professionalism. Your timely response to any of my questions and your adherence to all promise dates is world class so was the cleanliness of the installation and the job site. You are several levels above the competition. I would and will recommend you to any private person or corporation.

Thanks again,

A handwritten signature in blue ink, appearing to be 'Rudy', with a long horizontal flourish extending to the right.

Rudy [REDACTED]